



RESIDENT SERVICES

Housing Up has offered Resident Services to families since 2012. Since that time, we have helped our families to achieve housing stability, obtain more stable employment, increase household income, and graduate to homeownership.

Housing Up’s Resident Services program partners with families to help them maintain long-term housing stability and achieve greater self-sufficiency.

Resident Services programming includes employment and education coaching, tenant education workshops, healthy living events, youth enrichment programs, and community referrals.

POPULATION SERVED

150

FAMILIES SERVED IN 2018

Resident services are available to all 150 families residing in the three affordable housing properties owned by Housing Up: Fort View, Webster Gardens and Weinberg Commons.

These families hail from 10 different countries, and 40% speak a second language. 46% of families earn at, or below, 30% of Area Mean Income (AMI), and 70% of families are led by single heads of households.

FORT VIEW	WARD 4	62 FAMILIES
WEBSTER GARDENS	WARD 4	52 FAMILIES
WEINBERG COMMONS	WARD 7	36 FAMILIES
		150 FAMILIES

YOUTH ENRICHMENT

654

HOURS DEVOTED TO YOUTH PROGRAMMING IN 2018

Youth enrichment programming is an important part of resident services. Involving the entire family, adults and children, in supportive services is an effective way to break the cycle of generational poverty many families experience. Youth enrichment activities include tutoring, gardening, cultural awareness and career exposure.

In 2018, 79% of our youth in our afterschool program maintained above average grades, and 62.5% showed positive measures in the socioemotional competencies of Growth Mindset, Social Awareness and Self-Management.

PROGRAM OUTCOMES

100%

PERCENT OF FAMILIES ACHIEVED HOUSING STABILITY IN 2018

Housing & Homeownership

- No families were evicted in 2018

Income, Employment & Education

- The average household income increased by 3.3% between 2017-2018
- 61% of households were employed in 2018
- 12 residents enrolled in vocational training programs in 2018
- 63% of families held an account with a bank or credit union in 2018
- 7 residents enrolled in higher education programs in 2018

Get involved

We rely on dedicated volunteers to help staff resident services programming. If you are interested in volunteering your time or resources, please contact our Director of Resident Services, Nkem Offor at noffor@housingup.org.